Regional Field Service Manager (Power Transformers Exp. Req.)

Remote · US · Full-time · **$130k–150k**

Regional Field Service Manager (Power Transformers Exp. Req.)
Location: Remote from the South-Central USA + Travel
Salary: $130,000-$150,000 + Annual Bonus (Est ~20%-30%) + Benefits
Benefits: Medical, Dental, Vision, Life, Disability, 401K w/ Match, & PTO
Job Type: Full-Time
Core Hours: M-F, 8:00am-5:00pm Flexible
Start Date: ASAP
Sponsorship: Not Available
Relocation Assistance: Not Available
Travel: 30%-40% travel to job sites

Regional Field Service Manager (Power Transformers Exp. Req.) Description

Our client in the power solutions and electrical infrastructure industry is seeking a **Regional Field Service Manager** to oversee transformer field operations across the South-Central United States. This role provides technical and operational leadership for field service crews while partnering directly with customers to ensure safe, high-quality, and timely project execution. Unlike hands-on field roles, this position focuses on people leadership, technical oversight, and customer engagement, while remaining technically strong and available to support complex field challenges. This opportunity offers long-term stability, consistent project demand, and a balanced schedule with moderate travel.

Regional Field Service Manager (Power Transformers Exp. Req.) Responsibilities

- Manage field service crews installing, testing, and maintaining power transformers
- Coordinate scheduling and resource planning to meet project timelines
- Serve as the primary customer point of contact during field service operations
- Provide technical guidance and troubleshooting support to field crews as needed
- Review field work for quality, safety compliance, and adherence to company standards
- Conduct root cause analysis and implement corrective actions for technical or operational issues
- Lead, mentor, and develop field service technicians and crew leaders within the region
- Ensure compliance with safety protocols, environmental regulations, and training requirements
- Maintain accurate service documentation and reporting
- Oversee assigned fleet, DOT compliance, and related operational requirements
- Meet with customers in person and virtually to review scope, progress, and performance
- Remain available to support field crews and respond to escalations as required

Regional Field Service Manager (Power Transformers Exp. Req.) Qualifications

- 6+ years of power transformer experience with strong technical knowledge is required
- 2+ years of team management experience is required

- Knowledge of electrical testing and diagnostic equipment is required
- Strong communication and customer service skills are required
- Proficiency with Microsoft Office and ability to quickly learn new software is required
- Valid driver's license is required
- Ability to travel 30%-40% & support field crews outside business hours, as needed, is required

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